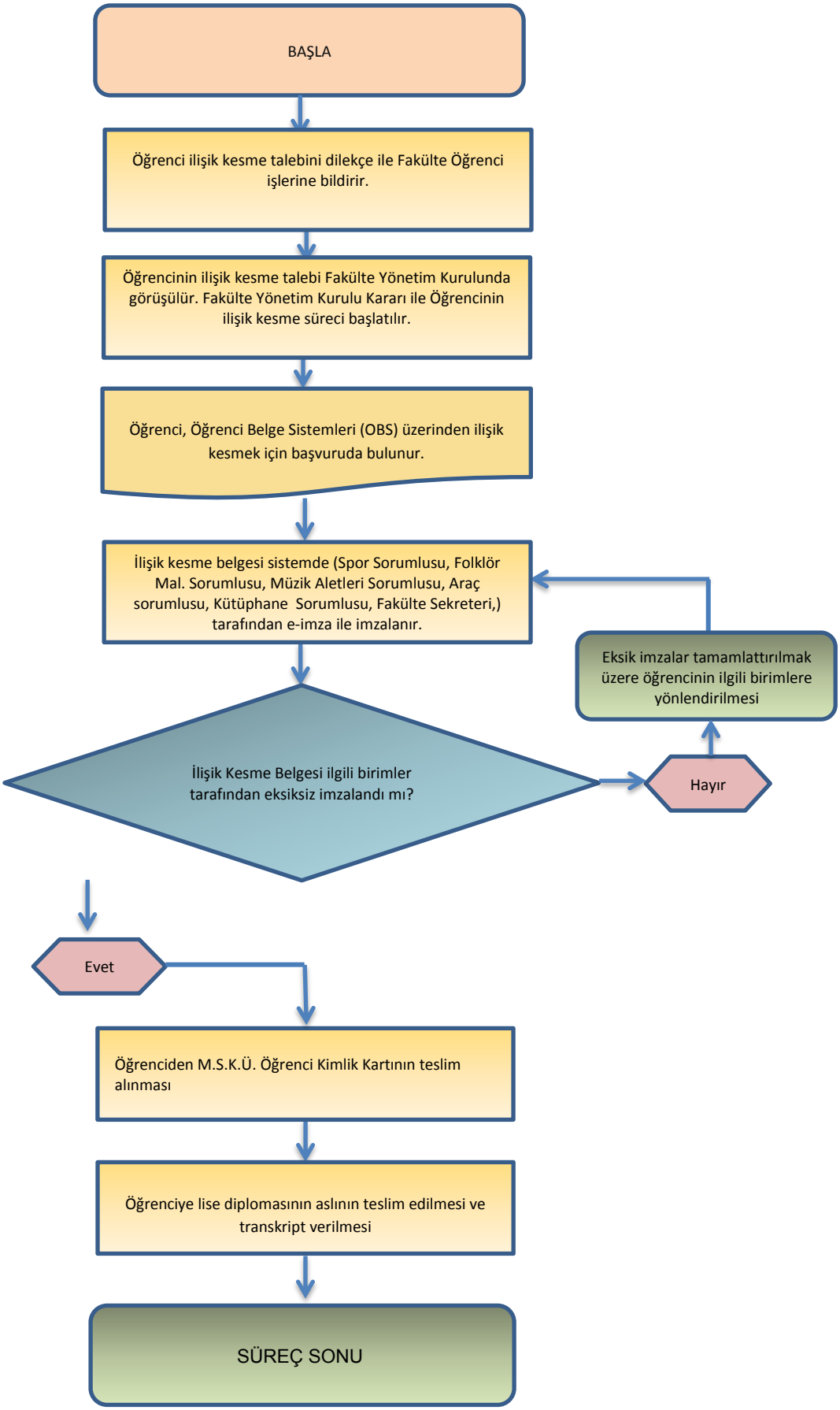İLİŞİK KESME İŞLEMLERİ